

Easy Referral Process

1. Contact Washington County Hospital in Plymouth North Carolina at (252) 793-4135 and ask to speak with the Swingbed Coordinator.
2. Provide information over the phone (takes approximately 10-15 minutes). Our staff member will obtain information concerning the to-be-admitted patient following the example of questions listed below.
3. If a bed/space is available, and there are no issues, the individual will be asked to be transported to Washington County Hospital.
4. If a bed/space is not available, the Swingbed Coordinator will provide referrals for other facilities with availability.

Below are examples of questions that will be asked during the referral call.

Most calls are completed within 5-10 minutes.

Calling: Who is the referring entity? What is the name and phone number of the caller?

Guest Information: What is the individual's full name, address, county of residence, age, date of birth, social security number, and gender?

Insurance/Payer Source: Is the individual covered by Medicare, Medicaid, Private Insurance or another source? If so, what is their member ID and group number?

Current Concern: What is the reason for the referral?

Is there any additional information you'd like to provide?